



**THE PHYSIO COMPANY**  
Chartered Physiotherapy & Sports Injury Clinics

## **WATERFORD PHYSIO**

WATERFORD HEALTH PARK, SLIEVEKEALE ROAD, WATERFORD CITY

LOCALL: 1890 PHYSIO / 1890 749746

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## **WELCOME TO OUR WATERFORD CLINIC**



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Thank you for choosing The Physio Company. We look forward to welcoming you to our clinic in the Waterford clinic. The Physio Company is an award winning Chartered Physiotherapy & Sports Injury Clinic provider. Our focus is always on our patients and ensuring that we offer not just excellent medical standards but also providing a great customer service experience.

## **WHERE WE ARE**

Our Chartered Physiotherapy clinic is located within Waterford Health Park which prides itself on being 'Your Complete Primary Health Care Service'. Waterford Health Park is an enhanced Primary Care centre conveniently located on Slievekeale Road, Waterford City.

## **GETTING TO THE CLINIC**

Our clinic is located behind the new stand in Walsh Park in the Waterford Health Park which is on Slievekeale Road (in the grounds of the old Presentation Convent). Free parking is available.



### **From Ferrybank**

- At the traffic lights on Rice Bridge, continue up Summerhill.
- Go straight through 2 sets of traffic lights.
- At the next set of traffic lights turn right onto Slievekeale Road.
- Continue for 500m along Slievekeale Road up as far as Walsh Park.
- The clinic is in the Waterford Health Park on your left.

### **From WIT:**

- Exit through the back gate and turn right onto Paddy Browne's Road.
- Continue straight onto Tycor Road.
- At the roundabout continue straight through (2<sup>nd</sup> exit) behind the new stand of Walsh Park.
- The clinic is on your right in the Waterford Health Park.

***You're in good hands***

### **From City Centre:**

- Coming from Arundel Square.
- Continue towards the traffic lights at the bottom of Patrick Street.
- Go straight through the lights.
- Take the 2<sup>nd</sup> left onto the Mayor's Walk.
- Turn right onto Barrack Street.
- At the 2<sup>nd</sup> set of traffic lights turn right and follow the road left onto Slievekeale Road with the Celtic Squash Club on your left.
- Continue for 500m along Slievekeale Road up as far as Walsh Park.
- The clinic is in the Waterford Health Park on your left

### **OR**

- Coming from Arundel Square.
- Continue towards the traffic lights at the bottom of Patrick Street.
- Go straight through the lights.
- Continue onto Ballybricken and onto the Lower Yellow Road.
- At the traffic lights turn left onto Morrison's road.
- Continue to the traffic lights and turn right onto Slievekeale Road.
- Continue for 500m along Slievekeale Road up as far as Walsh Park.
- The clinic is in the Waterford Health Park on your left.

## **WHAT TO EXPECT**

By the end of your first treatment, we would expect to be able to demonstrate that:

- We are respectful to you and start treatments at the time that you booked and never ever keep you waiting for more than 15 minutes.
- We are knowledgeable about your condition or injury but will not scare you with medical terminology but instead help you understand your problem and solutions in language that you understand.
- We do not think that we can "talk you better". Our policy is to as quickly and effectively as possible commence treatment of patients. This will always happen at your first appointment.
- We are committed to working with you to get you sorted as quickly as possible and also help you achieve a lasting solution to your problem.
- We care and are passionate about getting you better.

We will do all this while demonstrating professionalism and a friendly disposition!

## **NEED TO CHANGE YOUR APPOINTMENT?**

It is our policy to charge for excellent medical services and not for changing or cancelling appointments. However we do ask as a courtesy to our Physios that at least 12 hours notice is provided for any changes to your appointment. Our Patient Services Team is available Monday to Friday between the hours of 08:00 and 19:00 and one of our team will be happy to assist you:

Please Telephone: Locall: 1890 PHYSIO (1890 749746) or email [book@thephysiocompany.com](mailto:book@thephysiocompany.com)

**THANKS AGAIN FOR CHOOSING THE PHYSIO COMPANY**

***You're in good hands***